Agenda Item 9 – 10 Greenfield Lane Request for Payment Relief

### 10 GREENPIELD LANE REQUEST FOR PAYMENT RELIEF

### **Andrew Bevilacqua**

From:

Laurine Siwek <sbeachgirl14@aol.com>

Sent:

Tuesday, March 31, 2020 4:26 PM

To: /

Andrew Bevilacqua

Subject:

Re: Sewer Bill

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

### Hello,

I understand what you are saying. Between going in foreclosure and my spouse being incarnated for three years it has been very difficult for me. I would appreciate you bringing this up to the board. Last year I was starting to see a light at the end of the tunnel and now with the Covid 19 I do not know how to do this. I will keep an eye out for the May meeting.

#### Laurine Siwek

----Original Message----

From: Andrew Bevilacqua <Bevilacqua.Andrew@town.north-haven.ct.us>

To: 'Laurine Siwek' <sbeachgirl14@aol.com>

Cc: Lynn Sadosky <Sadosky.Lynn@town.north-haven.ct.us>; Valerie Goodkin <Goodkin.Valerie@town.north-haven.ct.us>; Cheryl Maratea <Maratea.Cheryl@town.north-haven.ct.us>; Sharon Bates <sharon.bates@veolia.com>

Sent: Tue, Mar 31, 2020 8:34 am

Subject: RE: Sewer Bill

### Laurine,

I reviewed your account history (attached), and it seems that the last time this account was current was on May 22, 2013. No payments were made on the account for over five and a half years. The WPCA Board must approve any account credits, and generally take a sour view of past due accounts unless there are valid technical reasons why the charges are inappropriate.

Due to COVID-19, the Board is not likely to meet until the end of May at the earliest. I will be happy to present your request to them, but based on my past experiences I would say that it is unlikely that they will be willing to offer up any relief. You are certainly welcome to attend the next meeting to argue your case in person. Please keep an eye on the upcoming meeting schedule. Meetings are normally scheduled for the 4<sup>th</sup> Monday of every month, and are held at 6:00 pm at the Wastewater Treatment Plant on Universal Drive. You can contact me a couple of days before the meeting to ensure that the meeting will be held.

### Andy

J. Andrew Bevilacqua, P.E.
Town Engineer
Town of North Haven
18 Church Street
North Haven, CT 06473
203.239.5321 ×430
bevilacqua.andrew@town.north-haven.ct.us

From: Lynn Sadosky <Sadosky.Lynn@town.north-haven.ct.us>

Sent: Monday, March 30, 2020 5:05 PM

To: 'Laurine Siwek' <sbeachgirl14@aol.com>; Valerie Goodkin.Valerie@town.north-haven.ct.us>

Cc: Andrew Bevilacqua <Bevilacqua.Andrew@town.north-haven.ct.us>; Lynn Sadosky <Sadosky.Lynn@town.north-

haven.ct.us>

Subject: RE: Sewer Bill

Good afternoon Laurine,

Thank you for your e-mail below.

I have added Andy Bevilacqua to this e-mail as he is the Town Engineer and someone who supports the Town's Water Pollution Control Authority (WPCA).

It is the WPCA that can waive interest owed on a sanitary sewer invoice, however there is a process that you as the resident would have to undertake in order to make this request to the Town's Water Pollution Control Authority members.

Andy can best explain what the Authority would need from you and what the outcome of similar requests may have been in order for you to best understand the situation.

I will lave this request in Andy's capable hands. Thank you for your patience.

Lynn K. Sadosky, P.E.,
Director of Public Works
Town of North Haven
Sadosky.lynn@town.north-haven.ct.us
(203) 239-5321, ext. 400
(203) 909-0191, (Mobile)

From: Laurine Siwek <<u>sbeachgirl14@aol.com</u>> Sent: Monday, March 30, 2020 3:16 PM

To: Valerie Goodkin <Goodkin.Valerie@town.north-haven.ct.us>; Lynn Sadosky <Sadosky.Lynn@town.north-

haven.ct.us>

Subject: Sewer Bill

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

I am sorry to bother you during these stressful times. I have been trying to pay off the sewer bill and have sent about \$800 last year. I had asked in the past but since our household is having several lay offs I was hoping that you could consider at least taking off the interest owed. You can understand our concerns just trying to pay the mortgage!

Thank you for time in looking into this matter.

Laurine and Michael Siwek

10 Greenfield Lane

North Haven, CT 06473

## North Haven

# Customer Maintenance - Ledger

3/31/2020 07:02:11 AM Date:

Sharon.Bates48 User Name :

Billing Type Billing Cycle Status : SIWEK MICHAEL & LAURINE & SURV & LA Customer Name Work Phone Billing Status : 10 GREENFIELD LN : Residential : 1146366 Account Number Home Phone Address Class

: Normal : CYCLE 1 : Active

NORTH HAVEN, CT 06473

: <All> : All Periods Service Location Listed From

Description	Date	Amount	Balance
Penalty	3/5/2020	21.00	2349.94
Penalty	2/6/2020	21.00	2328.94
Penalty	1/7/2020	21.00	2307.94
Penalty	12/5/2019	21.00	2286.94
Penalty	11/4/2019	16.43	2265.94
Penalty	11/4/2019	9.15	2249.51
Payment	10/10/2019	(000:00)	2240.36
Charge	9/19/2019	305.00	2840.36
Penalty	9/19/2019	21.79	2535.36
Penalty	9/10/2019	21.79	2513.57
Penalty	8/9/2019	21.79	2491,78
Penalty	7/10/2019	21.79	2469,99
Adjustment	6/12/2019	24.00	2448.20
Penalty	6/11/2019	21.79	2424.20
Penalty	5/7/2019	(21.79)	2402.41
Penalty	5/3/2019	43.58	2424.20
Penalty	4/4/2019	21.79	2380.62
Penalty	3/5/2019	21.79	2358.83
Penalty	2/6/2019	21.79	2337.04
Penalty	1/4/2019	21.79	2315.25
Penalty	12/6/2018	21.79	2293.46
Payment	12/4/2018	(200.00)	2271.67
Penalty	11/5/2018	19.65	2471.67
Penalty	11/5/2018	8,85	2452.02
Charge	9/18/2018	295.00	2443,17
Penalty	9/18/2018	19.65	2148.17

8

## Customer Maintenance - Ledger North Haven

3/31/2020 07:02:11 AM Sharon.Bates48

Date: User Name:

			WITH THE PROPERTY OF THE PROPE
Description	Date	Amount	Balance
Penalty	9/5/2018	19.65	2128.52
Penalty	8/6/2018	19.65	2108.87
Penalty	7/6/2018	19.65	2089.22
Adjustment	6/6/2018	24.00	2069.57
Penalty	6/6/2018	19.65	2045.57
Penalty	5/1/2018	19.65	2025.92
Penalty	4/6/2018	19.65	2006.27
Penalty	3/5/2018	19.65	1986.62
Penalty	2/5/2018	19.65	1966.97
Penalty	1/8/2018	19.65	1947.32
Penalty	12/1/2017	19.65	1927.67
Penalty	11/3/2017	15.60	1908.02
Penalty	11/3/2017	8.10	1892.42
Charge	9/25/2017	270.00	1884.32
Penalty	9/25/2017	15.60	1614.32
Penalty	9/5/2017	15.60	1598.72
Penalty	8/2/2017	15.60	1583,12
Penalty	7/5/2017	15.60	1567.52
Adjustment	6/8/2017	24.00	1551.92
Penalty	6/6/2017	15.60	1527.92
Penalty	5/4/2017	15.60	1512.32
Penalty	4/6/2017	15.60	1496.72
Penalty	3/3/2017	15.60	1481.12
Penalty	2/1/2017	15.60	1465.52
Penalty	1/4/2017	15.60	1449.92
Penalty	12/6/2016	15.60	1434.32
Penalty	11/3/2016	11.63	1418.72
Penalty	11/3/2016	7.95	1407.09
Charge	9/22/2016	265.00	1399.14
Penalty	9/21/2016	11.63	1134.14
Penalty	9/1/2016	11.63	1122.51
Penalty	8/4/2016	11.63	1110.88
Penalty	7/1/2016	11.63	1099.25
Adjustment	6/2/2016	24.00	1087.62
Penalty	6/1/2016	11.63	1063.62
Penalty	5/3/2016	11.63	1051.99
Penalty	4/3/2016	11.63	1040.36
Penalty	3/2/2016	11.63	1028.73

## Customer Maintenance - Ledger North Haven

3/31/2020 07:02:11 AM Sharon.Bates48

Date: User Name:

	Committee of the Commit		
Description	Date	Amount	Balance
Penalty	2/3/2016	11.63	1017.10
Penalty	1/5/2016	11.63	1005.47
Penalty	12/8/2015	11.63	993.84
Penalty	11/4/2015	7.65	982.21
Penalty	11/4/2015	7.95	974.56
Charge	9/27/2015	265.00	966.61
Penalty	9/24/2015	7.65	701.61
Penalty	9/8/2015	7.65	693.96
Penalty	8/5/2015	7.65	686.31
Penalty	7/21/2015	7.65	678.66
Adjustment	6/4/2015	24.00	671.01
Penalty	6/2/2015	7.65	647.01
Penalty	5/6/2015	7.65	639.36
Penalty	4/7/2015	7.65	631.71
Penalty	3/6/2015	7.65	624.06
Penalty	2/4/2015	7.65	616.41
Penalty	1/6/2015	7.65	608.76
Penalty	12/23/2014	7.65	601.11
Penalty	11/7/2014	3.68	593,46
Penalty	11/7/2014	7.95	589.78
Charge	9/25/2014	265.00	581.83
Penalty	9/25/2014	3.68	316.83
Penalty	9/2/2014	3.68	313.15
Penalty	8/1/2014	3.68	309.47
Penalty	7/2/2014	3.68	305.79
Adjustment	6/5/2014	24.00	302.11
Penalty	6/2/2014	3.68	278.11
Penalty	5/2/2014	3.68	274.43
Penalty	4/2/2014	3.68	270.75
Penalty	3/4/2014	3.68	267.07
Penalty	2/4/2014	3.68	263.39
Penalty	1/3/2014	3.68	259.71
Penalty	12/20/2013	3.68	256.03
Penalty	11/5/2013	7.35	252.35
Charge	9/27/2013	245.00	245.00
Payment	5/22/2013	(274.43)	0.00
Penalty	5/1/2013	3.68	274.43
Penalty	4/4/2013	3.68	270.75

## Customer Maintenance - Ledger North Haven

3/31/2020 07:02:11 AM Sharon.Bates48 Date:

User Name :

Description	Date	Amount	Balance
Penalty	3/1/2013	3.68	267.07
Penalty	2/1/2013	3.68	263.39
Penalty	177/2013	3.68	259.71
Penalty	12/5/2012	3.68	256.03
Penalty	11/11/2012	7.35	252.35
Charge	9/24/2012	245.00	245.00
Balance Forward	9/23/2012	0.00	0.00